



Terms and Conditions – Ski Lessons

Upon confirmation of your booking, you agree to the following terms and conditions:

BOOKING

Upon receiving an enquiry, Echo Fitness will provide the client with an offer. An offer will be converted into a confirmed booking if the quoted payment is received in full within 7 days of the offer being sent. During these 7 days Echo Fitness will reserve your instructor. If the specified payment is not received, the services and time frame selected will no longer be reserved.

Invoices paid by payment link will be charged an additional 5% to cover processing fees.

CANCELLATION POLICY

- Cancellation more than one month before the booking results in a full refund.
- Cancellation more than 14 days of a booking results in a 50% charge
- Cancellation within 14 days of a booking results in a full charge for the lesson.
- Cancellations due to partial or full resort closure due to adverse weather conditions or breakdown of mechanical installations (or other incidents beyond the control of Echo Fitness GmbH) will not result in any lesson refund. Clients are advised to take out suitable insurance to cover them in the case of cancellation.
- Cancellation due to injury or sickness will not be refunded. Clients are advised to take out suitable insurance to cover them in the case of cancellation.

INSURANCE

- Lessons with Echo Fitness do not include insurance.
- We strongly recommend that our clients have adequate insurance for the sports they are taking part in as the company will not be held responsible for any injury, losses or accidents which occur during your lesson.



GOLD

- Daily massage is provided for one hour for one person per day, additional sessions can be purchased at 160CHF per hour.
- Daily personal training is provided for one hour a day for a maximum of 8 people.
- Taxi's to and from your accommodation are limited to a maximum of 6 people for each journey.

PUNCTUALITY

- The lesson starts at the meeting point, as stated in your lesson confirmation.
- In the case of late arrival of the client, the instructor will wait for 30 minutes. If the client has not called our office or the instructor to say they will be late within this time the instructor will leave and the client will be liable for full payment of the lesson.
- Please note the lesson will only run for the duration booked. Instructors are not obliged to extend the booking despite a client's late arrival.

GENERAL

Echo Fitness operates a zero-tolerance policy to verbal and physical abuse. Our staff and partners have the right to be treated with respect without the risk of threatening behaviour or language. Any behaviour deemed to breach this policy will result in the immediate termination of any booking and the client will be liable for full payment of the booking.

AMENDMENTS

Echo Fitness GmbH reserves the right to amend its terms and conditions without notice or announcement. By agreeing to the terms and conditions you are agreeing to be bound by the then current version of these terms of service.